

3M™ Automotive Window Film

Important User Information and Material Warranty

User Instructions and Warranty Information

Your vehicle finish is protected with a 3M™ Automotive Window Film. Thank you for making this investment!

Window Care Instructions

The User is responsible for ensuring compliance with the following instructions. 3M's warranty below will only apply if the following has been observed:

- ▶ Please note that following the application of a 3M Automotive Window Film, the time to achieve full adhesion to glass depends on several factors. The initial adhesion of 3M Automotive Window Film takes at least 48 hours. Windows should not be cleaned or rolled down for at least 3 days after the installation.
- ▶ After the initial adhesion period clean only with water and soap or other non-abrasive cleaning solutions.
- ▶ Do not use strong acidic or alkaline solvents or other harsh detergents.
- ▶ Do not clean without water.
- ▶ Change the cleaning water solution regularly to ensure dirt particles do not scratch the film.
- ▶ Wipe with a soft rubber squeegee, soft cloth or sponge.
- ▶ Do not use any kind of abrasive or sharp products that may scratch the surface.
- ▶ Only dry the windows on which film has been applied gently with non-abrasive cloths or wipes.

Provided that the product is maintained in accordance with the Window Care Instructions above, the 3M Sun Control Window Film will:

- ▶ Maintain Solar Reflective Properties without cracking, crazing, or peeling.
- ▶ Maintain Adhesion Properties without blistering, bubbling, or delaminating from the glass.
- ▶ Maintain Appearance without discoloration.

("Warranty") for a period of

Crystalline	5 Years
Ceramic IR	5 Years
Color Stable	5 Years
FX-ST	2 Years

**from date of first application
("Warranty Period").**



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This warranty does not apply to damage caused by

- ▶ Wear and tear
- ▶ Mechanical damage
- ▶ Discolouration due to contamination of the surface
- ▶ Misuse, accident, improper handling, incorrect application, improper or lack of care and/or repair nor does it apply to dents caused by physical impacts of rocks or road debris
- ▶ Failure to follow the above instructions
- ▶ Application by an unexperienced applicator
- ▶ If not applied correctly on glass windows only
- ▶ Application on to poor quality or unprepared surface
- ▶ Chips from road debris and or vehicle damage

For accepted warranty claims, other than in the case of a 3M Select Application, 3M's only liability shall be limited to replacing the 3M material free of charge. 3M will have no liability for removal or application of replacement film and except, where prohibited by law, 3M shall not have liability for any loss or damage arising from the 3M product, whether direct, indirect, special or consequential regardless of the legal theory asserted.

If the installation was done by a 3M Select Partner for Automotive Window Films and applied by a 3M endorsed installer ("3M Select Application"), subject to 3M Select Applicator terms and conditions, 3M will replace the material free of charge and pay for the direct labour costs of removing and applying replacement material.

The above warranty is personal to the original purchaser of the 3M Automotive Window Film is not transferable.

Warranty claims can only be reviewed if this document is completed and received by 3M with complete details of the claim together with supporting photographic evidence. Please store this document safely and send it to the below car care center/installer address at the earliest opportunity when registering a claim.

3M has currently no access to your personal data, which will be processed by 3M only in case you enforce this warranty by forwarding it to us, and according to our 3M Global Privacy Policy.